

Southwell Leisure Centre Customers

In response to the press release of 16th September 2025 which is as follows:

Southwell Leisure Centre is currently operated by Active4Today on behalf of Southwell Leisure Trust. As it looks ahead to the future, the Trust is looking for a new operator for a 15- year period. Active4Today operates several leisure centres and partner sites and has a large offering, including sports development. However, its operating model for its leisure centres, which includes a fixed fee, multi-site, single badged membership offer, would not be suited to the long-term operation of Southwell Leisure Centre and the Trustees aspiration. While the Trust formulates its longer-term plans for its operation, Active4Today has agreed to continue to support the Trust to run the Leisure Centre until March 2026.

Active4Today Membership Terms and Conditions Q&A

Q: Will Active4Today continue to operate Southwell Leisure Centre after 31st March 2026?

A: The Operator contract between Active4Today and Southwell Leisure Centre Trust will terminate on 31st March 2026. Therefore, Active4Today will no longer operate Southwell Leisure Centre with effect from 1st April 2026.

Q: What will happen to my membership with Active4Today?

A: Your membership will continue with Active4Today, covering services and activities offered at Newark Sports and Fitness Centre, Dukeries Leisure Centre, Blidworth Leisure Centre, and our school partner sites.

Q: Can I access Southwell Leisure Centre with my Active4Today membership from 1st April 2026?

A: Your membership will not include access to Southwell Leisure Centre's facilities with effect from 1st April 2026 under Active4Today's membership terms and conditions.

Q: What should I do if I hold an Xperience 2 membership attending activities at both Southwell Leisure Centre and other Active4Today sites?

A: Contact us at memberships@active4today.co.uk as soon as possible but by no later than 10th March 2026, and we will be happy to offer you a second activity at one of our Active4Today sites or regrade your membership to our Xperience One membership.

Q: If I can't use Southwell Leisure Centre, will my monthly payments remain the same?

A: Your membership fees will remain the same and you will not need to take any further action. You will continue to have access to the facilities and services at all Active4Today sites mentioned above.

Q: Will my personal information be shared with Southwell Leisure Centre Trustees and/or the new operator of Southwell Leisure Centre?

A: Your membership information will remain with Active4Today and will be covered by our current privacy policy which can be found at [Privacy | Active4Today](#)

Q: Who can I contact for further information?

A: If you need any further information, please do not hesitate to contact us at memberships@active4today.co.uk.